

# B. N. C. E. T.

# B.N. College of Engineering & Technology

Approved by A.I.C.T.E (Ministry of H.R.D., Govt. of India) & Affiliated to A.K.T.U, B.T.E., Lucknow (UP)

Ref. No -BNCET/DIR/COMMITTEE/23-24/002

Date:20/11/2023

# Office Order

#### Student Grievance Redressal Cell: Academic Session 2023-24 & 2024-25

As per the UGC guidelines, following committee members have been constituted for the Student Grievance Redressal Cell:

Prof. (Dr.) A. S. Verma
Dr. N. D. Dixit
Member
Dr. Manish Dixit
Mr. S. K. Singh
Dr. Shweta Srivastava
Ms. Neha Goyal
Maitrey Patel
(For the academic session 2023-24 only)

#### Following are the roles of the Student Grievance Redressal Cell (SGRC)

- 1. The SGRC will follow the principles of natural justice while considering complaints that come to it.
- 2. The SGRC will send the report along with recommendations, if any, to the competent authority of the institution concerned and send a copy thereof to the aggrieved student, preferably within 15 working days from the date of receipt of the complaint.

Prof. (Dr.) A. K. Shukla Director

CC to:

- 1. Hon'ble Chairman Sir: for his kind information
- 2. Hon'ble Vice Chairman Sir: for his kind information
- 3. Director General Ma'am: for her kind information
- 4. Principal Polytechnic: for information
- 5. Registrar: for information
- 6. Chief Proctor & Deputy Chief Proctor: for information
- 7. All HODs: for information
- 8. Concerned Members: for information & necessary action
- 9. Website Coordinator: for uploading on the Institute Website
- 10. ERP System Coordinator: for uploading on the Institute ERP
- 11. Hostel Warden (Girls & Boys): for information
- 12. All Notice Boards (Campus & Hostel)
- 13. Office file

B. N. College of Engineering & Technology (BMCST)

NH-24, Bakshi ka Talau, Lucknow